



**MOBILE LIGHTING AND WIRELESS
COMMUNICATION TRAILERS**

PRODUCT WARRANTY PROCESS

The warranty covers any defects in material or workmanship under normal use during the warranty period. In the event of a product failure occurring, please ensure the following steps are followed: -

- 1) Warranty form must be completed (attached) with as much detail as possible. Return the completed form to parts@briteforce.com.au along with no more than 3 photos (limited to 500KB each). Once this information has been received, you will be promptly contacted with any queries of additional information required to assess your claim, and information on how to return the item for further evaluation. In all cases, the component subject to warranty will need to be returned to Briteforce for inspection and testing.
- 2) All goods returned shall be via your nominated freight carrier.
- 3) After initial inspection and in some cases, a purchase order may be required to cover any repairs and/or associated costs subject to warranty being approved. You will be contacted, prior to any works being undertaken (aside from initial assessment), should warranty be denied.
- 4) Should you require a replacement part to keep the unit operational, a purchase order will be required for the replacement part to be charged and despatched with. If the defective item is accepted as a full replacement under warranty, a credit will be issued.
- 5) If the defective item returned is accepted and repaired under warranty, the item will be returned, via your nominated freight carrier. This part will form part of your spares inventory as a credit will not be possible for the now used replacement part.

Regards
Michael Maiolo

A handwritten signature in blue ink, appearing to read "Michael Maiolo".

BRITEFORCE

ABN 38 617 701 087

3 Meliador Way MIDVALE WA 6056

PO BOX 4135 SWANVIEW WA 6056

PH: 1300 003 533 FAX: 08 9250 2567

Email: parts@briteforce.com.au

BRITEFORCE 3 Meliador Way MIDVALE WA 6056	TEL: 1300 003 533 FAX: 08 9250 2567	WARRANTY CLAIM NUMBER
BRITEFORCE'S WARRANTY CLAIM APPLICATION		YOUR WARRANTY PURCHASE ORDER No.

CUSTOMER DETAILS	CUSTOMER:.....
	ADDRESS:.....
STATE.....POSTCODE.....
	CONTACT NAME:..... EMAIL:.....
	TEL:..... FAX:.....

BRITEFORCE'S PRODUCT DETAILS	BRITEFORCE'S PRODUCT DETAILS IN SERVICE DATE..... UNIT No:.....RUN HOURS:.....DATE FAILED:..... ENGINE MODEL:.....ENGINE SERIAL No:..... ALTERNATOR MODEL:.....ALTERNATOR SERIAL No:..... PUMP MODEL:.....PUMP SERIAL No:.....

BRIEF DESCRIPTION OF FAILURE

BRIEF DESCRIPTION OF SITE/OPERATING CONDITIONS (STATE VOLTS, AMPS, PRESSURES, RPM, ETC. AS APPLICABLE TO THE PRODUCT)

APPLICATION BY	SIGNATURE:.....PRINT NAME:.....
	DATE:.....CONTACT TEL:.....

WARRANTY CLAIM APPLICATION MUST BE RETURNED TO BRITEFORCE WITHIN 14 DAYS OF PRODUCT FAILURE