



PRODUCT WARRANTY

COVERAGE

This is a warranty to all products manufactured by BRITEFORCE PTY LTD (herein after referred to as BRITEFORCE). These products are warranted against defects in material and workmanship for a period of 36 months from date of invoice, being for mast, trailer, chassis and 60 months for LED light modules. This warranty coverage is applicable to the first end user of the machine. The first end user shall be deemed to be a person who places the actual product in use, and any person holding such goods solely for wholesale or retail sale purposes shall not be constitute as the first end user. This warranty does not extend to components supplied by BRITEFORCE by other manufacturers. However, these items will be warranted in accordance with the original independent manufacturer's warranty policy.

BRITEFORCE'S RESPONSIBILITIES

If a defect in material or workmanship arises during the warranty period BRITEFORCE will, during normal working hours and through BRITEFORCE'S place of business or other place approved by BRITEFORCE:

- Provide (at BRITEFORCE choice) new, remanufactured or BRITEFORCE approved repaired parts or assembled components needed to correct the defect.
- Provide for reasonable and customary labour costs incurred while affecting repairs to BRITEFORCE manufactured product defects in accordance with the policies and repair times laid down by manufacturers.
- Provide for the cost of service supplies such as coolant, oil and filters which are made unserviceable by the defect.

Note: Items replaced under this warranty become the property of BRITEFORCE.

THE USER'S RESPONSIBILITIES

The user is responsible for:

- Providing proof of purchase.
- Installing and operating the product in accordance with the manufacturer's instruction.
- Accepting BRITEFORCE'S sole judgement as to whether the faulty part is defective in material or workmanship.
- Labour costs, except as stated under, "BRITEFORCE'S Responsibilities" including costs incurred in removing and replacing a failed engine or alternator. However, consideration will be given in certain circumstances.
- The costs and risks for transportation/shipping and other charges associated with the replacement of the repair parts.
- Any costs in excess of the purchase price of the product.
- Other miscellaneous costs including but not limited to travel, lodging, overtime, phone calls and etc., except as stated under "BRITEFORCE'S Responsibilities".
- Costs to investigate complaints.
- Overtime or Premium labour costs
- All costs associated with transporting the product to and from the place of business of BRITEFORCE or other source approved by BRITEFORCE.
- Completing payment for the purchase of equipment, parts or services relating to the equipment under warranty.
- Parts shipping charges.
- Promptly making the product available for repair.

EXCLUSIONS

Specific items excluded are: filters, belts, fuses, wearable brake parts, tearable rubber covers and wet end mechanical seals.

WARRANTY ON PARTS SUPPLIED FREE OF CHARGE

Warranty on parts supplied free of charge for warrantable repairs is for the unexpired portion of the original product warranty.

AUTHORISED REPAIRER

Under the terms of this warranty only BRITEFORCE or such other agent nominated in writing by BRITEFORCE are permitted to repair this product.

LIMITATIONS

This warranty does not extend to repairs or replacement due to :

- The user's improper installation, maintenance or use or negligent operation.
- Damage due to a corrosive environment.
- An accident resulting in damage.
- Clogged fuel pipes, sticking valves or any other damage caused by contaminated or stale fuel.
- Alterations, repairs or attachments not authorised by BRITEFORCE in writing.
- Any operation in excess of BRITEFORCE'S specified rating and operating parameters.
- Parts which are scored or broken because an engine was operated with insufficient or contaminated lubricating oil, or an incorrect grade of lubricating oil.
- Failures resulting from unauthorised or improperly performed repairs or adjustments.
- Failures resulting from unauthorised or improperly performed repairs or adjustments to fuel settings or to engine RPM.
- Damage or wear caused by dirt which entered the engine because of improper air cleaner maintenance, re-assembly, or the use of a non-original air cleaner element or cartridge.
- Normal wear and tear.
- Low battery voltage, under/over speeding, overload or short circuit. This includes damage to wiring, diodes and electrical or electrical devices.
- Failures resulting from the user's delay in making the product available after been notified of a potential product problem.
- Failures resulting from continued running after a defect has become apparent.
- Fading of painted surfaces, deterioration of painted surfaces, rubber and plastics, and rusting due to the passage of time.
- Altered fuel or alternate fuel such as LPG or aviation fuel.
- Overheating caused by restriction of airflow by foreign material, or by inadequate ventilation.

BRITEFORCE IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE.

This guarantee is given by BRITEFORCE and no person is authorised to extend modify or vary it in any manner whatsoever. All other warranties, conditions or representation, expressed or implied, statutory or otherwise are excluded. This guarantee is solely for the benefit of the purchaser and is not transferable.

Any claims under the terms of this guarantee will be subject to our judgement, which will be final and conclusive. However nothing in this guarantee shall be read or applied so as to exclude restrict or modify, any right to remedy implied by law (including the Trade Practices Act 1974.)